



COMMUNICATIONS FOR A MULTI-GENERATIONAL WORKFORCE

Communicating effectively across generational boundaries is essential for a productive workplace.

This seminar will explore generational differences and commonalities all with a focus on more effective workplace communication.

Participants will explore six elements of effective communication, engage in generational experiential learning activities, and discover tips for communicating across generations.

This publication is available in alternative media upon request.

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Penn State encourages persons with disabilities to participate in its programs and activities. If you anticipate needing any type of special accommodations or have questions about the physical access provided, please contact Susan Conrad at (570) 296-3400 in advance of your participation or visit.



Tuesday, November 17, 2009

Location:

Penn State Cooperative Extension in Monroe County
724 Phillips St., Suite 201
Stroudsburg, PA

Time:

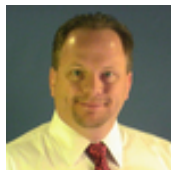
8:45 AM—11:45 AM

Cost:

\$25.00 per participant

Registration is required by calling
Pike County Cooperative Extension at (570) 296-3400

Deadline to register is Friday, November 13, 2009



Dennis E. Gilbert is the President of Appreciative Strategies, LLC, a human performance improvement training and consulting business. He combines his expertise in private for-profit business management with his experience in the non-profit educational sector to deliver outstanding results through consultation and training interventions.

Mr. Gilbert's extensive background in management and education are the culmination of over 25 years of experience with both for-profit businesses and non-profit institutions of higher learning. Providing organization development services to many sectors throughout the United States,

Mr. Gilbert primarily serves a concentration of clients in the Northeastern States. Appearing in numerous books published by Pfeiffer, he has authored training programs in the areas of leadership, generational diversity, motivation, and customer service. An accomplished executive, consultant, and trainer his focus is on leadership development, communications, and group dynamics. He has an extensive background in workforce development, business operations, manufacturing, sales, marketing, finance, and information systems